



Frequently Asked Questions

Q. Can I purchase this system at your stores?

A. Yes. There is a designated sales rep that will be available to take orders and answer any questions.

Q. Is there a deadline for placing orders?

A. Yes. It is usually 2 weeks prior the actual workshop date.

Q. Is there a warranty?

A. All parts are warranted for 1 year from the purchase date.

Q. Can I upgrade the parts in my system?

A. You can upgrade certain parts like memory, hard drive, and processor. Please check online at www.pcclub.com/promo/byo or call (800) 340-1948

Q. How can I order a system?

A. You can order your system at www.pcclub.com/promo/byo or call (800) 340-1948.

Q. When will I receive my order?

A. All parts will be shipped to a centralized place previously arranged by your group leader. An email confirmation will be sent to you once the order is placed. When you arrive at your workshop, your system will be there waiting for you.

Q. I have problems ordering online.

A. Call (800) 340-1948 for help. Our friendly staff is ready to help you.
Monday - Friday 8am-6pm PST